



# Pennsylvania Association for HEALTHCARE QUALITY

VOL I, Issue 1  
November, 2017

## Board of Directors- 2017-2018

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Glynn Fraker

PAHQ Web Site: [www.paquality.org](http://www.paquality.org)

**CONTACT INFORMATION**

Phone: (781) 224-9711 x118

NAHQ Web Site: [www.nahq.org](http://www.nahq.org)

## President's Column

Welcome to the 1<sup>st</sup> Edition of the PAHQ Quarterly Newsletter. As some of you may know, at the end of 2015 NAHQ broke all affiliations with State organizations because of liability and insurance concerns. Effectively, PAHQ became immediately independent at the start of 2016, and the Board has been meeting regularly to revitalize and reorganize our PA State Chapter for Healthcare Quality.

Since that time, we have authorized the investment of PAHQ funds to rebuild the website for our member's benefit. The link to the new website is listed to the left. Please take a look and suggest comments on how it might even be better in meeting your professional needs. To that end, the more people involved the stronger the organization will be; so, please encourage your peers and coworkers to also join PAHQ! The dues are a modest \$30.00 per year. (SEE additional information on member benefits below.)

We also collaborate with the two existing Regional chapters: Central Pennsylvania Association for Pennsylvania Healthcare Quality (CPAHQ), and Southeastern Pennsylvania Association for

## COMMITTEES

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<b>CPAHQ President</b>	Christina Hunt, MBA, MSN, HCM, RN, CPPS <a href="mailto:cmhigh@verizon.net">cmhigh@verizon.net</a> (717) 756-7064	<b>Webmaster INET Liaison</b>	Lee Patrick, RN, BHA, MBA, CPHRM, HEM, CPASRM <a href="mailto:leepatrick1028@yahoo.com">leepatrick1028@yahoo.com</a> (781) 224-9711 x118
<b>SPAHQ President</b>	Carol Hann <a href="mailto:chann@qualityinsights.org">chann@qualityinsights.org</a> (610) 566-9369		

Healthcare Quality (SPAHQ). For instance, the regional chapters will provide opportunities for in person meetings and networking while the state chapter is planning to provide remote webinars. If you know anyone in these chapters encourage them to join PAHQ also.

Barbara G. Rebold, President

**PAHQ Standing Committee Members:**

**Volunteers needed and welcomed!**

**Programs & Education**

NAME	CONTACT INFO.
Stephanie Brennan, Chair	<a href="mailto:brennans1@email.chop.edu">brennans1@email.chop.edu</a>
Faith Needleman	
Megan Shetterly	
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**Membership**

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Fran Heishman, Exec. Comm. Rep	<a href="mailto:fheishman@aol.com">fheishman@aol.com</a>

**Nominations for 2018 Are Open**

Enhance your Leadership skills! PAHQ needs new Officers and Committee Chairs (volunteers). Please consider taking on the challenge to stretch the use of your talents for a worthy organization. If interested, please contact Barb at [brebold@ecri.org](mailto:brebold@ecri.org)

**Call for Celebrations and local Quality Announcements**

If there are any announcements that you would like to have published and share with your quality professional colleagues, such as success stories, continuous improvement opportunities, best practices, etc., feel free to send it to: [gmgurican@comcast.net](mailto:gmgurican@comcast.net) and we will be very happy to add that to the newsletter.

**Opportunity Links**

**Educational opportunities:**

Visit the PAHQ Website for our educational opportunities.

**Quality Tools:** To learn more about Tools used in the pursuit of excellence: go to the link below: Beyond the Basics (<http://asq.org/quality-progress/2012/04/basic-quality/beyond-the-basics.html>)

**Members helping Members - Local Opportunities:**

As a member of PAHQ, we are offering free advertisement of open positions and opportunities to you. If you have an open position for a Quality Professional (any level) that you are looking to fill, we will be very happy to place your needs in our newsletter and distribute to our members through our mailing list. Please send any information to [gmgurican@comcast.net](mailto:gmgurican@comcast.net) and we will post it in the next newsletter or flyer that will be set out to our members, as well as on the website.

## What's coming up with NAHQ!

### **Virtual CPHQ Item Writing Session**

**Wednesday, November 1, 2017, 10-11:30 am CDT**

This workshop will provide those interested in volunteering as a CPHQ item writer the opportunity to:

- Hear an overview of the CPHQ exam development process
- Learn best practices in item writing
- Learn about the different types of exam items and how they are developed

Earn 1 CPHQ CE if you attend and submit three questions!

### **Live Learning Lab: Big Data, Big Insight: Unlock the Power of Healthcare Analytics**

**Tuesday, November 7, 2017, 12-1 pm CST**

The rapid adoption of EHR, healthcare organizations are facing unique challenges and opportunities in the age of big data to maximize revenue, improve financial performance, manage population health, and improve quality of care and patient experience. This session will present an overview of leveraging technologies and big data analytics in healthcare organizations, and introduce best practices in healthcare management.

### **JHQ Peer Review Webinar Series**

**Tuesday, November 14, 2017, 11-12 pm CST**

This two-part webinar series is an introduction to the peer review process for new reviewers and a refresh for those who might already be peer reviewers. In the first session, the peer review process is described and instructions for using the Journal for Healthcare Quality Editorial Manager are provided. In the second session, reviewers are guided through a systematic approach to reviewing manuscripts to provide meaningful feedback to authors and editors. Sign up for just one session, or attend both! One hour of CE will be offered for each session.

### **Live Industry Insight: What has Nutrition Done for You Lately? An Interdisciplinary Approach to Improving Quality Care**

**Thursday, November 16, 2017, 12-1 pm CST**

Sponsored by Abbott Nutrition, discover how a large Accountable Care Organization (ACO), implemented a comprehensive nutrition-focused quality improvement program (QIP) to reduce 30-day readmissions and length of stay, which resulted in cost savings due to prevented harm in patients at risk for malnutrition. Participants should come away from this session with an understanding of how this QIP could be implemented at their hospital/healthcare system.

**PAHQ MEMBER BENEFIT – EDUCATIONAL OPPORTUNITIES**

**Earn CEUs.**

Two great events are right around the corner.

The SPAHQ Fall Conference is Friday, November 3. [Check here for more information.](#)

Also, the North Carolina Association for Quality has a webinar on Wednesday November 15. [Check here for more information.](#) The NC Assoc. Of Healthcare Quality offers PAHQ members the same rate as their members for these events

Don't miss out on these great educational opportunities!

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**PAHQ WEBSITE HIGHLIGHTS**

**HOME PAGE:** Welcome Message and Introduction to PAHQ.

**ABOUT PAHQ:** Mission Statement and links to the Bylaws, and Membership Application.

**EVENTS & PROGRAMS:** Links to Educational opportunities, sponsored by PAHQ, NAHQ, and the Regional organizations CPAHQ and SPAHQ.

**MEMBER SERVICES:** including job opportunities when available.

**NEWS:** from ECRI and other organizations

**CONTACT INFO**

**NEW MEMBERS ARE ALWAYS WELCOMED!**  
(Application for Membership follows)

# PAHQ Membership Application

Name: \_\_\_\_\_

Company: \_\_\_\_\_ Title/Position: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_ (H) \_\_\_\_\_ (W) \_\_\_\_\_ (Mobile) \_\_\_\_\_

Fax No.: \_\_\_\_\_ (H) \_\_\_\_\_ (W)

E-mail Address: \_\_\_\_\_ (H) \_\_\_\_\_ (W)

Are you a member of NAHQ: Yes \_\_\_\_\_ No \_\_\_\_\_ Regional Affiliation (if any): \_\_\_\_\_

**Please indicate your interest in the following committees/activities:**

- Legislative
- Membership
- Program Planning
- Nominating
- Bylaws
- Newsletter
- Web Site
- Membership
- Other
- 

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Write in your suggestion

**Please indicate if you are interested the following office:**

- President
- Secretary
- Treasurer

**Please mail application to:**

**Fran Heishman  
203 Belaire Dr  
Shiremanstown, PA 17011**

## CPAHQ - TRAINING OPPORTUNITY

Central Pennsylvania Association for Healthcare Quality (CPAHQ) would like to invite you to attend our Fall Education Conference on **November 8, 2017**. The conference will offer four 90 minute presentations. Please share this with your friends and colleagues!

Registration is from 8:00 am - 8:30 am. A light breakfast and lunch will be provided.

Presentations topics can be found below:

- Legionella
- Preventing Workplace Violence in the Healthcare Setting
- Reducing Avoidable Hospital Readmissions
- eCQMs: The Next Frontier

**If you are a CPAHQ member, please be sure to log into the website before registering to get the member rate.**

CPAHQ has been approved for 6.0 NAHQ credits for this conference.

The event is being held at:

Frederickson Outpatient Center, Medical Office Building, Ground Floor, 2025  
Technology Parkway, Mechanicsburg, PA, 17050

Find more information or register here: <https://cpahq.wildapricot.org/event-2592760>